



SUKHBIR

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Dear Friends,

Welcome, This website was created by my predecessor, Mrs. Archana Goyal Gulati, to harness the efficiency, transparency and accountability inherent in the e-governance to achieve the aim of good governance. Good governance these days implies services to the people. The state is perceived good or bad primarily based on the quality of services and service delivery mechanism. The conventional methods of service delivery are outdated, user unfriendly, time consuming, inefficient and very costly. Through this website an attempt has been made to remove the inherent deficiencies of conventional methods of service delivery and to provide prompt and hasselfree services of this office to all the users.

All the relevant information required by the users including employees, pensioners, telecom service providers, universal service providers, state and central government, non-governmental organizations etc. has been made available in a simplified and user friendly manner. The information and content has been categorized based on the users as well as subjects for the purpose of making it user friendly.

The team, CCA Haryana is endeavoring to improve this website to increase its utility in its efforts to maintain and enrich the good governance practices. To this end your developmental feedback will be very valuable to us.

With regards,

Sukhbir
Joint Controller